

HOUSEKEEPING & CLEANING

We have decided to maintain our cleaning and hygiene regime despite the Government's relaxation of Covid restrictions and continue to Industry best practise. We have carried out a risk assessment with the aim to do our utmost to limit the spread of the coronavirus. To keep our guests and our cleaning team as safe as reasonably practicable we are undertaking these measures

ONCE CLEANED WE WILL NOT RE-ENTER LARCH LOFT DURING YOUR STAY

Unless in an emergency.

GUESTS REQUESTED TO VENTILATE ROOMS (OPEN WINDOWS) BEFORE LEAVING.

Allowing fresh air to circulate for at least 1 hour before we enter to clean. If possible, we also leave all windows and doors open during the entire cleaning process. We will complete our changeover process at least 2 hours before new guests are able to check in at 4pm.

WE WILL WASH OUR HANDS THOROUGHLY BEFORE AND AFTER EACH CLEANING.

Using soap and water, scrubbing for at least 20 seconds.

WE WEAR DISPOSABLE GLOVES AND MASKS WHILE WE CLEAN.

Gloves and masks are thrown away after each clean and between stripping and remaking the bed. We make sure we wash our hands immediately after gloves and masks are removed.

WE HAVE STOCKED UP ON PAPER TOWELS, DISINFECTANT AND OTHER CLEANING SUPPLIES.

Where possible, we prefer to clean with reusable products, but we machine-wash them at the highest heat setting appropriate for the material after each clean.

WE CLEAN, THEN DISINFECT.

We clean with soap or detergent and hot water to remove dirt, germs and impurities. Where we can, we disinfect with chemicals tested to European standard BS EN 14476, which are effective against enveloped viruses (like coronavirus). Doing both is the best way to reduce the spread of infection.

WE FOCUS ON FREQUENTLY TOUCHED SURFACES.

Light switches, doorknobs, remote controls and toilet handles are just a few of the areas we disinfect. (Check out our list of frequently touched surfaces on the next page.)

WE DON'T FORGET ABOUT ARM CHAIRS, CURTAINS

We carefully remove any visible dirt or grime with a vacuum cleaner and have removed all cushions temporarily.

GUESTS ASKED TO BAG UP LAUNDRY

To minimise the risk of the cleaning team contracting the virus, a laundry bag will be provided for guests to bag up all bed linen, towels, bath mats, robes, tea towels. It is recommended laundry is not shaken to avoid the virus being dispersed into the air

WE WASH ALL LINENS AT THE HIGHEST HEAT SETTING RECOMMENDED BY THE MANUFACTURER.

We have all our bed linen, mattress and pillow protectors professionally cleaned, they are returned to us in sealed bags and only opened when we make up Larch Loft for you. We wear gloves when handling dirty laundry.

WE EMPTY THE VACUUM CLEANER AFTER EVERY CLEANING.

We disinfect the vacuum cleaner, along with other cleaning appliances like the dishwasher and washing machine.

AFTER THOROUGH CLEANING - WHAT WE DISINFECT

We pay special attention to these frequently touched surfaces.

BEDROOM

Disinfect all frequently touched surfaces:

Door handle, electric fan, hangers and luggage rack, wardrobe door handle, handles of bedside tables and side table, bedside lamps switches, TV remote, light switches, blind pull cords, bin, thermostat, hairdryer, window sills and window handles

We have removed books and board games whilst this cleaning regime is in force to limit the possibility of the spread of the virus – we'll keep reviewing this.

BATHROOM

Replace shower curtain.

Disinfect - Door handle, taps, toilet handles, toilet seat and lid (flush with lid down), window sills and window handles

We won't be leaving you any toiletries, whilst this cleaning regime is in force to limit the possibility of the spread of the virus – we'll keep reviewing this

KITCHEN

Empty and reload dishwasher

Disinfect – ironing board, door handles, blind pull cords, all appliances, dishwasher and washing machine, fridge, iron, radio, coffee maker, oven, toaster, kettle, cabinet handles and doors, condiments: oil, salt and pepper shakers, hard-backed chairs, kitchenware that isn't dishwasher safe, sink, boiler controls, rubbish and recycling bins, window sills and window handles

Any items we leave for you will be prepared just for you and will not have been touched for at least 24 hours before your arrival.

HALL AND STAIRS

Disinfect - Front door key, door handles, light switches, hall table, bannister.

Based on advice from:

Government Guidance – Working safely during Coronavirus (covid-19) – hotel and other guest accommodation - updated 18 May 2021

The Professional Association of Self Caterers UK – updated 21 May 2021