

Whilst all UK Government restrictions have been removed, we have taken the decision to maintain most of the additional safety measures we introduced. We hope to continue to provide you with the confidence to stay with us, knowing that we are maintaining high standards to help to protect us all as much as possible from the spread of Covid-19.

CONTACTLESS CHECK IN

There will be no key handover, your key will be in the door waiting for you and will have been cleaned and disinfected before your arrival

HOUSEKEEPING & CLEANING

ONCE CLEANED WE WONT RE-ENTER LARCH LOFT DURING YOUR STAY

Unless in an emergency or specifically requested to be you.

GUESTS REQUESTED TO VENTILATE ROOMS (OPEN WINDOWS) BEFORE LEAVING.

Allowing fresh air to circulate before we enter to clean. If possible, we also leave all windows and doors open during the entire cleaning process. We will aim to complete our changeover process at least 2 hours before new guests are able to check in at 4pm.

WE WASH OUR HANDS THOROUGHLY BEFORE AND AFTER EACH CLEANING.

Using soap and water, scrubbing for at least 20 seconds.

WE CLEAN, THEN DISINFECT.

We clean with soap or detergent and hot water to remove dirt, germs and impurities. Where we can, we disinfect with chemicals tested to European standard BS EN 14476, which are effective against enveloped viruses (like coronavirus). Doing both is the best way to reduce the spread of infection.

WE FOCUS ON FREQUENTLY TOUCHED SURFACES.

Light switches, doorknobs, remote controls and toilet handles are just a few of the areas we disinfect.

WE DON'T FORGET ABOUT ARMCHAIRS, CURTAINS

We carefully remove any visible dirt or grime with a vacuum cleaner.

GUESTS ASKED TO BAG UP LAUNDRY

To minimise the risk of the cleaning team contracting the virus, a laundry bag will be provided for guests to bag up all bed linen, towels, bath mats, robes, tea towels. It is recommended laundry is not shaken to avoid the virus being dispersed into the air

WE WASH ALL LINENS AT THE HIGHEST HEAT SETTING RECOMMENDED BY THE MANUFACTURER.

We have all our bed linen, mattress and pillow protectors professionally cleaned, they are returned to us in sealed bags and only opened when we make up Larch Loft for you. We wear gloves when handling dirty laundry.

WE EMPTY THE VACUUM CLEANER AFTER EVERY CLEANING.

We regularly disinfect the vacuum cleaner, along with other cleaning appliances like the dishwasher and washing machine.